

INDIVIDUAL ASSISTANCE

Program Cheat Sheet

ELIGIBLE COUNTIES

- Fairfield
- New Haven
- Middlesex
- New London

(See list of towns by county attached)

HOW TO APPLY:

1) Telephone:

Call (800) 621-3362

Call TTY (800) 462-7585 for people with speech or hearing disabilities.

2) On-line:

www.disasterassistance.gov

DISASTER RECOVERY CENTERS (DRC):

DRCS will be opened in conjunction with FEMA – locations and dates to be announced.

Purpose:

A Disaster Recovery Center (DRC) is a readily accessible facility or mobile office where applicants may go for information about FEMA or other disaster assistance programs, or for questions related to their case.

Services:

Some of the services that a DRC may provide:

- Guidance regarding disaster recovery
- Clarification of any written correspondence received
- Housing Assistance and Rental Resource information
- Answers to questions, resolution to problems and referrals to agencies that may provide further assistance

- Status of applications being processed by FEMA.
- Small Business Administration (SBA) loan program information

ADDITIONAL INFO:

1) What information do I need to apply??

Whether applying online OR over the phone, you should have a pen and paper and the following information ready:

- Your Social Security number.
- Current and pre-disaster address.
- A telephone number where you can be contacted.
- Insurance information.
- Total household annual income
- A routing and account number from your bank (only necessary if you want to have disaster assistance funds transferred directly into your bank account)
 - Lookup your bank routing number.
- A description of your losses that were caused by the disaster.
- Directions to your property.

After you've completed your application for assistance, you will receive a FEMA registration number. **Write down this number and keep it for future reference.**