

**Unprecedented Peak Demand Emergency**  
**Effective July 7 – July 14**

For Customers within the following communities: **Stamford, Ridgefield, Weston, Georgetown, Redding, Simsbury, Greenwich, Darien, New Canaan, Westport, Wilton, and Mystic.**

Due to the recent heat wave, Aquarion Water Company is currently experiencing the highest peak demands in its 150 year history. In order to continue to provide the highest level of service possible and to reduce the likelihood of water outages, Aquarion is strongly encouraging customers in the communities listed above to implement the following specific customer usage guidelines:

Use	Customer Usage Guidelines
Sprinkling, watering or irrigating of shrubbery, trees, lawns, grass, ground cover, plants, vegetable gardens, vines and flowers	<ul style="list-style-type: none"> <li>• Odd – Even - watering restricted to 5 a.m. - 9 a.m. and 7 p.m. - 9 p.m. (For example, 102 Main Street can water only on July 8, 10, 12, &amp; 14, 103 Main Street can water only on July 7, 9, 11 &amp; 13)</li> <li>• It is strongly recommended to water established lawns no more frequently than once per week</li> <li>• Allow anytime if necessary for a business</li> <li>• Watering of new lawns allowed anytime</li> <li>• Hand watering* of fruits, vegetables and plants for human consumption allowed anytime</li> </ul>
Filling or adding water to pools used for private or public recreational purposes	<ul style="list-style-type: none"> <li>• Allow</li> <li>• The use of a pool cover or solar blanket is strongly recommended</li> </ul>
The washing of boats and motor vehicles	<ul style="list-style-type: none"> <li>• Ban washing at home</li> <li>• Allow commercial car and boat washing (marinas) operations – encourage recycling</li> <li>• Allow car dealers to wash cars</li> </ul>
The use of ornamental or display fountains of any kind	<ul style="list-style-type: none"> <li>• Ban all</li> </ul>
The use of water for any industrial and commercial air conditioning	<ul style="list-style-type: none"> <li>• Voluntarily reduce unless a re-circulating water system is in place</li> </ul>
The use of water for flushing or wetting down any streets, sidewalks, driveways, construction sites or parking areas	<ul style="list-style-type: none"> <li>• Ban all unless a threat to public health and safety exists as certified by local health department</li> <li>• Dust control where necessary</li> </ul>
Use of hydrant sprinkler caps	<ul style="list-style-type: none"> <li>• Ban all</li> </ul>

**Unprecedented Peak Demand Emergency  
Effective July 7 – July 14**

Use	Customer Usage Guidelines
Use of water by a municipality for street sweeping	<ul style="list-style-type: none"> <li>• Defer</li> </ul>
Water for athletic fields, golf courses and clay tennis courts	<ul style="list-style-type: none"> <li>• Allowed for 1 hour between 8 p.m. and 6 a.m. for athletic fields and clay tennis courts</li> <li>• Golf course greens and tees may be watered with sprinklers or other mechanical means from 9 p.m. to 12 midnight and 3 a.m. to 6 a.m. Syringing is permitted for no more than 10 minutes for each green between 12 noon and 3 p.m. Defer fairway watering where possible.</li> </ul>
Power washing of residences and commercial buildings	<ul style="list-style-type: none"> <li>• Allow anytime if necessary for a business</li> </ul>
The use of water from fire hydrants	<ul style="list-style-type: none"> <li>• Allowed for fire protection and flushing of sewers or where a threat to public health or safety may exist</li> <li>• Determined on a case-by-case basis for hydrant permits, tanker trucks and other commercial uses considering public health and safety</li> </ul>

\*Hand-watering means hand-held hose with a shut-off nozzle or by can.

**Additional questions may be directed to Jeffrey Farrell at (203) 395-3092**