

**FORECLOSURE MEDIATION  
NOTICE OF COMMUNITY-BASED  
RESOURCES**

JD-CV-126 Rev. 10-12  
C.G.S. § 49-31f,  
June 12 Special Session P.A. 12-1 Sec. 129

STATE OF CONNECTICUT  
**SUPERIOR COURT**  
JUDICIAL BRANCH  
www.jud.ct.gov



**State of Connecticut Department of Banking**

**Foreclosure Hotline Bulletin**

**Community-Based Resources for Connecticut Homeowners in Foreclosure**

*Note: Assistance in multiple languages is available through Connecticut Housing Finance Authority (CHFA/HUD)-approved housing counseling agencies (refer to the list below). Ayuda en Español es disponible a través de agencias de consejería de vivienda aprobado por CHFA/HUD (favor de referirse a la lista de abajo).*

**Toll-free Mortgage Foreclosure Assistance Hotline: 1-877-472-8313**

**Department of Banking Website: www.ct.gov/dob**

The free Foreclosure Hotline is open Monday-Friday 8:00 a.m. to 5:00 p.m. Calls will be returned within two business days. Homeowners who are currently a party to a foreclosure action with time sensitive foreclosure concerns should call the Hotline for assistance. You can also reach the Department of Banking by calling **1-800-831-7225 (toll-free)** or **860-240-8299**.

**Mortgage Assistance Programs from the  
Connecticut Housing Finance Authority (CHFA)**

The Connecticut Housing Finance Authority has two mortgage assistance programs created by the Connecticut General Assembly: (1) the Emergency Mortgage Assistance Program (EMAP), which can help with overdue payments and provide monthly mortgage assistance; and (2) refinancing through CT FAMILIES. For more information, contact a CHFA/HUD-approved housing counseling agency (listed below), call CHFA at **1-877-571-2432**, or visit [www.chfa.org](http://www.chfa.org).

**CHFA/HUD-Approved Housing Counselors:** CHFA/HUD-approved housing counselors provide free services to Connecticut homeowners and can assist in identifying possible solutions to your financial issues, reviewing your budget, and negotiating with your mortgage company to address your mortgage issues, including federal loan modification programs and CHFA/HUD mortgage assistance programs. CHFA/HUD-approved housing counselors are all trained in handling FHA loans as well as "conventional" loans. **They can help you prepare for Foreclosure Mediation and help you submit financial documents to your mortgage company as part of the Mediation process.** CHFA/HUD-approved counselors welcome residents from all over Connecticut - you do not have to call the agency closest to you. **Note:** If your Return Date (located at the top right of the Summons you received) is on or after October 1, 2011, you should have also received a Mediation Information Form and instructions with your foreclosure papers. The Form must be received by the law firm representing your servicer/lender no later than 15 business days before your first mediation session. Even if you are unable to get an appointment with a housing counselor before that deadline, you are still required to submit a completed Mediation Information Form on time.

County	CHFA/HUD-Approved Housing Counseling Agency	Phone
Fairfield	Housing Development Fund, 940 Broad Street, Bridgeport <a href="http://www.hdf-ct.org">www.hdf-ct.org</a>	203-338-9035
	Mission of Peace, 4270 Main St., Suite 303, Bridgeport <a href="http://www.missionofpeace.com">www.missionofpeace.com</a>	203-366-4180
	Housing Development Fund, 8 West St., Danbury <a href="http://www.hdf-ct.org">www.hdf-ct.org</a>	203-798-6527
	Housing Development Fund, 100 Prospect St., Suite 100, Stamford <a href="http://www.hdf-ct.org">www.hdf-ct.org</a>	203-969-1830
	Urban League of Southern CT, 46 Atlantic St., Stamford <a href="http://www.ulsc.org">www.ulsc.org</a>	203-327-5810
Hartford	Housing Education Resource Center, 901 Wethersfield Ave., Hartford <a href="http://www.herc-inc.org">www.herc-inc.org</a>	860-296-4242
	Urban League of Greater Hartford, 140 Woodland St., Hartford <a href="http://www.ulgh.org">www.ulgh.org</a>	860-527-0147
	Co-Opportunity, 20-28 Sargeant St., Hartford <a href="http://www.co-opportunity.org">www.co-opportunity.org</a>	860-236-3617
	Community Renewal Team, 395 Wethersfield Ave., Hartford <a href="http://www.crtct.org">www.crtct.org</a>	860-560-5600
	Neighborhood Housing Services of New Britain, 223 Broad St., New Britain <a href="http://www.nhsnb.org">www.nhsnb.org</a>	860-224-2433
New Haven	Neighborhood Housing Services of New Haven, 333 Sherman Ave., New Haven <a href="http://www.nhsfnh.org">www.nhsfnh.org</a>	203-562-0598
	Greater New Haven Community Loan Fund, 171 Orange St., New Haven <a href="http://www.theroofproject.org">http://www.theroofproject.org</a>	203-624-7406
New London	Catholic Charities, Diocese of Norwich, 331 Main St., Norwich; 28 Huntington St., New London <a href="http://www.ccfnsn.org">www.ccfnsn.org</a>	860-889-8346
Fairfield/ Litchfield/ New Haven	Neighborhood Housing Services of Waterbury, 161 North Main St., Waterbury <a href="http://www.nhswaterbury.org">www.nhswaterbury.org</a> (Serves Waterbury, Danbury, and Torrington)	203-753-1896

## Legal Resources

**Foreclosure Prevention Legal Clinics:** The Connecticut Fair Housing Center, the Department of Banking, and the Judicial Branch's Foreclosure Mediation Program present two, free monthly legal clinics for homeowners in foreclosure. The clinics offer information on the process and on preparing for court from a Center attorney, guidance on resources for homeowners from the Department of Banking, and a description of the Mediation Program from a court mediator. After the presentations, homeowners can talk about their situations one-on-one with volunteer attorneys, paralegals, and student volunteers. The monthly clinic in **Hartford** is the **3rd Tuesday evening of the month** and is run by the Connecticut Fair Housing Center and the University of Hartford Paralegal Studies Program. The monthly clinic in **Fairfield County** is the **3rd Wednesday evening of the month**, is sponsored by Bridgeport Mayor Bill Finch, Stamford Mayor Michael Pavia, and Norwalk Mayor Richard Moccia, and is run by the Connecticut Fair Housing Center and Homes Saved By Faith. Its location changes each month among the 3 cities. More information on the clinics (including times and locations) is available on [www.ctfairhousing.org](http://www.ctfairhousing.org) or by calling **1-888-247-4401**.

**Judicial Branch Foreclosure Volunteer Attorney Program:** Volunteer attorneys are available to give advice and answer questions about foreclosure at certain courthouses in the state. Homeowners facing foreclosure throughout Connecticut are welcome to attend. Call 860-263-2734 for additional information.

**Foreclosure Manual for Self-Represented Homeowners:** The Connecticut Fair Housing Center publishes "Representing Yourself in Foreclosure: A Guide for Connecticut Homeowners," a free manual describing the foreclosure and mediation process for self-represented homeowners. Copies are available at many locations, such as CHFA/HUD-approved housing counselors, [www.ctfairhousing.org](http://www.ctfairhousing.org), and by calling the Center at **1-888-247-4401**.

**Statewide Legal Services (SLS):** SLS provides free legal advice and referrals for callers qualifying for its services (guidelines include income limits). You can reach SLS by calling **1-800-453-3320** or **860-344-0380**.

**Court Service Centers:** In certain Superior Court locations, Court Service Centers provide public access computers, printers, fax machines, copiers, phones, and work space for self-represented parties. Refer to [www.jud.ct.gov](http://www.jud.ct.gov), and go to the **Quick Links** menu on the home page of the Judicial website for more information.

**Lawyer Referral Services:** County Bar Associations in Connecticut offer referral services that introduce homeowners to lawyers who can answer questions during an initial half-hour consultation. You can send an email with your questions and availability. Services beyond the 1st half-hour fee will be at the attorney's usual fee.

County	Phone	Fee for 1/2 hour Consultation	Website	Email
Fairfield	203-335-4116	\$35	<a href="http://www.fairfieldlawyerreferral.com">www.fairfieldlawyerreferral.com</a>	fcba@conversent.net
Hartford*	860-525-6052	\$25	<a href="http://www.hartfordbar.org">www.hartfordbar.org</a>	hcba@hartfordbar.org
New Haven	203-562-5750	\$35	<a href="http://www.newhavenbar.org">www.newhavenbar.org</a>	NHCBAinfo@newhavenbar.org
New London	860-889-9384	\$25	<a href="http://www.nlcba.org">www.nlcba.org</a>	See website for contact form

\*The Hartford County Bar also covers Litchfield, Middlesex, Tolland, and Windham Counties.

**How Foreclosure Rescue Scams Work.** People in foreclosure are often the target of "foreclosure rescue scams." Be **very** careful of non-lawyers who ask you to pay a fee for counseling, loan modification, foreclosure prevention, or a "forensic audit" of your loan documents, **regardless of their promises or claims**. Many out-of-state attorneys target Connecticut residents: **you should never pay attorneys that you do not meet**. Contact the Department of Banking for more information at **1-877-472-8313** or visit [www.preventloanscams.org](http://www.preventloanscams.org).

**Mortgage Crisis Job Training Program.** The state-funded Mortgage Crisis Job Training Program is a project of The WorkPlace, Inc., in partnership with the Connecticut Housing Finance Authority (CHFA), Capital Workforce Partners, and Connecticut's workforce system. The Program helps homeowners increase their job skills and earning potential. It offers customized employment services, job training scholarships, financial literacy, and credit counseling. For information call **1-866-683-1682** or go to [www.workplace.org/mortgage.asp](http://www.workplace.org/mortgage.asp).

**Financial Assistance Programs.** Connecticut's 12 Community Action Agencies (CAAs) help people meet immediate needs through services such as Eviction and Foreclosure Prevention, energy/heating assistance, food pantries, and weatherization. CAAs also empower people to improve their financial future through employment services, financial literacy training, and other programs. To locate your local CAA call the Connecticut Association for Community Action at **860-832-9438** or visit: [www.cafca.org/our-network](http://www.cafca.org/our-network).

For more information on programs for homeowners facing financial distress, review the Department of Banking's materials on [www.ct.gov/dob](http://www.ct.gov/dob) or call **1-877-472-8313**. You can also call Info line at 2-1-1 for resources.